

CGRF formed under the provision of IE Act 2003, sub clause 42(5) as well
Notification No.2/2011 of GERC (CGRF & Ombudsman)

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No.MG-I-04-2018-19
Complainant	Shri Jethabhai Mananbhai Patel, Ratanpura Road, Hamidpura, Tal: Umreth, Dist: Anand
Respondent	Shri P P Prajapati, Junior Engineer of Umreth s/dn MGVCL.
Date of hearing	02.06.2018 at Vadodara

QUORUM	NAME
Chairperson	Smt Mala Y Shah, Ahmedabad
Independent Member	Mr A G Shaikh, Nadiad
Technical Member	Shri H R Shah, (RA&C) MGVCL Vadodara

The complaint dated 30.05.2018 regarding submitted his grievances for making refund of full line cost recovered from him for his industrial demand in NA land at RS No.41/2+42 outside gamtal area, village Hamidpura, Tal: Umreth, Dist: Anand for the load demand of 50 KW for the purpose of applying Veneer-coat to Plywood.

1.0 On 02.06.2018, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Jethabhai Mananbhai Patel appeared himself as complainant, whereas Shri P P Prajapati, Junior Engineer of Umreth s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

2.0 The brief history of the case is as under:

2.1 The complainant had applied for load of 50 KW for industrial purpose on 20.06.2017 at R S No.41/2+42 at village Hamidpura, Tal: Umreth, Dist: Anand outside gamtal area.

2.2 Accordingly, after survey etc, TS was accorded on 07.07.2017 by Division office in which i.e. involved HT line 0.06 Km (AB cable 70 sq.mm, TC 63 KVA, TS amount Rs.3,14,519/-.

2.3 FQ issued on 11.07.2017 with line charge amounting to Rs.2,60,519/-, Fixed Charge Rs.56,000/-, Security Deposit Rs.1,39,956/-, totaling Rs.4,54,575/_.

2.4 FQ paid on 24.07.2017.

2.5 Connection was released on 24.08.2017.



- 3.0 The representative of the complainant contended that at village Hamidpura, Tal: Umreth, RS No.41/2+42, having area of 6981 Sq metres, NA land. Junior Engineer, Umreth s/dn of MGVCL has given full line cost estimate in line with the circular No.76 & 76(A) of MGVCL.

Further, complainant had argued that since Government of Gujarat has issued new two nos of Resolutions in which directives has been given that outside gamtal area under NA land if commercial, industrial connection is demanded then only fixed cost charges are to be recovered from the party so party raised his grievances for refund of line charges paid by him.

- 4.0 The respondent contended that as per recent directives of corporate office of MGVCL Vadodara letter No.2545 dated 20.09.2017 of Chief Engineer (T&O) MGVCL on the basis of THARAV of GoG Gandhinagar dated 23.08.2017. Further, CE (T&O) of MGVCL vide his office letter No.2545 dated 20.09.2017 directed to refer to corporate office, MGVCL, for any refund cases in estimate, if any, hence, respondent asked for taking necessary action.

- 5.0 The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that letter No.2545 dated 20.09.2017 issued by Chief Engineer (T&O) MGVCL on the basis of THARAV of GoG Gandhinagar dated 23.08.2017. Party is required to be issued fixed line cost for his LT power demand outside gamtal area.

This issue has also been reviewed in detail and THARAV of GoG EPD Gandhinagar No.GUV-2016-3885-K1 dated 24.01.2017 is reproduced below where matter has been addressed & clarified.

ગામતળ બહાર વિવિધ હેતુ માટે વીજ જોડાણો આપવાની સર્વગ્રાહી નીતિ અમલમાં મુકવા બાબત.

ગુજરાત સરકાર

ઉર્જા અને પેટ્રોકેમિકલ્સ વિભાગ

ઠરાવ ક્રમાંક - ૨૦૧૭-૩૮૮૫-ક૧

સચિવાલય, ગાંધીનગર

તારીખ - ૨૪/૦૧/૨૦૧૭

(૪) ખેતી વિષયક અથવા અન્ય હેતુ માટેની જમીનમાં ઔદ્યોગિક, વાણિજ્ય, એગ્રો ઇન્ડસ્ટ્રીઝના વીજ કનેક્શનો માટેની ૨૪ કલાકના ફીડર પરથી વીજ કનેક્શન આપવાની સર્વગ્રાહીનીતિ



(1) આવા કનેક્શનો માટે નીચે પ્રમાણેના ધારાધોરણો છે.

૩) ૬ કિ.વો. કરતાં વધુ વીજમાંગ હોય અને અરજદાર સતત વીજ પુરવઠો મેળવવા ઇચ્છતો હોય તો શ્રી કેઇઝ વીજ જોડાણો નજીકના જેજીવાય / અર્બન ફીડર પરથી વાસ્તવિક ખર્ચ વસુલીને લાગુ પડતા ટેરીફ આધારે રહેશે. .

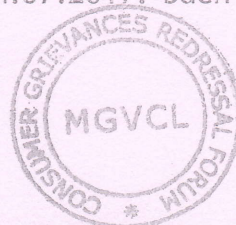
Recently, GoG Tharav dated 23.08.2017 has approved modification in his earlier Tharav dated 24.1.2017 especially for Sr No.3,4 & 5 which is reproduced herebelow:

3. Policy for giving 24 hours electric connection to Ashram Shala, Adarsh Nivas etc units owned by the State / Central government any institute in Agricultural land.
4. Policy for giving 24 hours electric connection to industrial, commercial, Agro industries in agricultural land and or land of any other purpose.
5. Policy for giving 24 hours electric connection to Poultry Farm, cattle shed, Fisheries Farm, cow shed, tobacco crushers, Mobile tower, Milk chilling plant etc all government activity.

Hence, as per the recent GoG Tharav dated 23.08.2017 followed by GUVNL circular dated 01.09.2017, it is directed that, for the above condition 3,4 & 5 irrespective of the situation of the premises of applicant i.e. in gamtal or outside gamtal if the demand is made for category as stated in Sr No.3,4 & 5 above, for exclusive NA land estimate for power connection may be recovered on the basis of demand & only fixed cost charges basis. If the land in simvistar for the above condition No. 3,4, & 5 is agricultural land then, recovery of estimate for giving him 24 hours power supply, should be actual as per work involved.

Hence, in line with the original Tharav dated 24.01.2017 and subsequent revised Tharav dated 23.08.2017 wherein condition Nos.3, 4 & 5 of original Tharav have been revised so for this case, condition No.4 pertains to demand of industrial connection have been revised that in NA land outside gamtal area if party applies for power supply for industrial purpose then DISCOM has to recover only fixed charge cost from the party.

In view of the above resolution CE (T&O) MGVCL has given guidelines to all field officer No.MGVCL/Tech/1545 dated 20.09.17 that circular become effective for those applications who have been issued estimate before 01.09.2017 here in this case of Shri Jethabhai Mananbhai Patel, estimate has been issued on 11.07.2017 so it becomes applicable. Further, in the aforesaid letter, it is also mentioned that if applicant has paid the FQ of line charge on 24.07.2017. Such type of applicants are

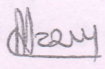


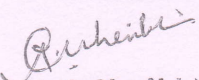
also eligible for refund of line charges & only fixed charge cost is required to be retained with the DISCOM.

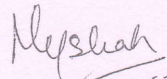
Hence, on the basis of these records & directives, Forum members heard both the parties and issued following order.

ORDER

- 6.0 The Forum direct MGVCL shall refund the line charges to complainant Shri Jethabhai Mananbhai Patel, Ratanpura Road, Hamidpura, Tal: Umreth, Dist: Anand, by retaining fixed charge cost, Security Deposit etc with DISCOM as per rules.


(H R Shah)
Technical Member


(A G Shaikh)
Independent Member


(Smt Maifa Y Shah)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach Ombudsman only after payment of minimum 33% of the bill amount issued to the party in question. The Office address of the Ombudsman is : The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Clause No.2.63 Chapter-2 of GERC Notification No.2 of 2011.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>

